

United States Senate

WASHINGTON, DC 20510

April 12, 2018

120 HUYSHOPE AVENUE
SUITE 401
HARTFORD, CT 06106
(860) 549-8463

<http://murphy.senate.gov>

Ms. Katie S. Dykes
Chair
Connecticut Public Utilities Regulatory Authority
Department of Energy and Environmental Protection
10 Franklin Square
New Britain, CT 06051

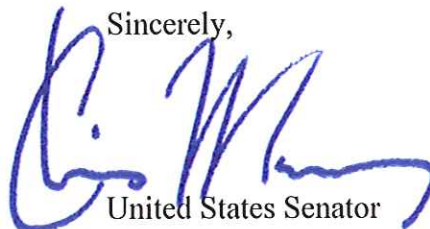
Re: Docket No. 17-10-46 – Application of the Connecticut Light and Power Company d/b/a Eversource Energy to Amend its Rate Schedules

Dear Ms. Dykes:

It has come to my attention that since 2015, the rate at which Eversource has disconnected customers has dramatically increased. Specifically, according to data provided by your agency, the Connecticut Public Utilities Regulatory Authority (PURA), in 2015, there were 28,851 disconnections; in 2016, there were 41,235 disconnections; and in 2017, there were 52,298 disconnections.

These increases are alarming, especially when viewed in the context in which they arose. By most measures, Connecticut's economy has improved from 2015 to 2017, and over that same period, wholesale energy prices have remained at their lowest levels since the beginning of the century. While Eversource offers various repayment programs for delinquent customers, I am concerned that the extent of the company's outreach may be insufficient, contributing to an upward trend in disconnections. Therefore, I respectfully request that PURA scrutinize Eversource's disconnections and the company's engagement in outreach programs for low-income customers while considering Docket No. 17-10-46, which is scheduled to be finalized on April 18, 2018.

Sincerely,



United States Senator